

# Understanding Organ Donation

During this difficult time, your loved one has the ability to save the lives of other patients.

Tens of thousands of individuals across the United States are waiting for a lifesaving organ transplant. Your loved one's gift will allow them to live on in others, giving someone the gift of life.

## Facts about organ donation

- Organ donation is only an option after all attempts to save your loved one have failed.
- Your loved one is treated with the utmost respect throughout the entire donation process.
- Organ recovery is performed in the operating room by transplant surgeons accompanied by an Organ Donation Specialist; your loved one is never alone.
- Donation will not alter your loved one's appearance. Your family may still choose to have an open-casket funeral.
- All costs related to organ donation are paid by Versiti. However, should you receive any hospital or doctor bills that you believe are related to the donation process, please contact us as soon as possible.
- Within seven weeks, you will receive a letter from Versiti's Aftercare Liaison that will explain which organs your loved one donated and will provide you with some information about the organ recipients. In addition to this letter, you will receive correspondence from our Aftercare program. These may include grief and loss resources, opportunities to request donation recognition items, and information about Versiti Organ and Tissue's programs.
- Our Family Services Specialists are available 24 hours a day; please do not hesitate to call at any time.