

BLOOD SERVICES UPDATE

January 6, 2016

Reminder - Returned Products

To ensure you receive full credit on eligible returned products, we wanted to remind you of a few of our policies regarding returned units as stated in the “Blood Services Guide”:

- Products being returned to IBC must have any hospital stickers removed before returning them. The unit label placed by IBC must not be defaced in any way including any kind of writing.
- Returned units must be accompanied by a completed Product Return/Transfer Form. The forms must be signed and dated.
- The shipping container must be packed properly to ensure products maintain acceptable temperatures. IBC provides all hospitals with job aids depicting proper container packing for returning products. If the boxes are not packed according to the provided job aids, products may not maintain acceptable temperature. In these cases, credit will not be issued because these products must be discarded.

Please call Karen Smith, Manager of Production & Hospital Services at (317) 916-5274 with any questions regarding this update.

Thank you for your continued support of Indiana Blood Center.