



October 7, 2020

Dear Customers and Colleagues,

Versiti continues to actively monitor developments related to the spread of coronavirus (“COVID-19”). At this time, our diagnostic laboratories continue to provide routine testing services, have implemented best-practice strategies to reduce employee exposure to all illnesses, and continue to monitor supply chain inventory of critical supplies.

As the environment around COVID-19 is constantly changing and evolving, Versiti has a robust readiness plan in place to ensure operational continuity of testing. We are following all guidance from the CDC in our laboratories to mitigate any risk to our team members performing testing. In the event of employee or supply constraints, we are prepared to shift resources toward support of critical assays.

As always, if any changes occur to our services, we will contact you with specific information. We invite you to direct any questions to our Client Services team at any time.

If you are a Versiti blood donor looking for COVID-19 information, please visit [versiti.org/covid19](https://www.versiti.org/covid19).

Diagnostic Laboratories Client Services

Phone: 414-937-6250

Toll Free: 800-245-3117 x 6250

Email: labinfo@versiti.org

Sincerely,

A handwritten signature in blue ink that reads 'Brad Pietz'.

Brad Pietz
EVP & Chief Laboratory Officer