



April 1, 2020

Dear Customers and Colleagues,

Versiti continues to actively monitor developments related to the spread of coronavirus (“COVID-19”). At this time, our diagnostic laboratories continue to provide uninterrupted testing services, have implemented best-practice strategies to reduce employee exposure to all illnesses, and continue to monitor supply chain inventory of critical supplies.

As the environment around COVID-19 is constantly changing and evolving, Versiti has a robust readiness plan in place to ensure operational continuity of testing. We are following all guidance from the CDC in our laboratories to mitigate any risk to our team members performing testing. Because of this guidance, we are staggering testing run times to ensure all testing continues to meet promised turn around times (TAT) to support patient care. This plan is designed to ensure that patient-critical testing remains available. In the event of employee or supply constraints, we are prepared to shift resources toward support of critical assays.

As always, if any changes occur to our services, we will contact you with specific information. We invite you to direct any questions to our Client Services team at any time.

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Sincerely,

Brad Pietz
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